

Cefetra Farmer Portal – Privacy Compliance

Privacy Notice Summary

Cefetra Ltd (“we”, “us”, “our”) is committed to protecting your personal data. This privacy notice explains how we collect, use, store and share your personal data when you register and use the Cefetra Farmer Portal.

Who is responsible for your data?

Cefetra Ltd is the Data Controller under UK data protection laws.

What data do we collect?

- Name and contact details
- Role and relationship to associated farms
- Farm(s) you are linked to
- Login credentials (stored securely)
- Activity logs related to portal use

Why do we collect your data?

- Create and manage your portal account
- Provide access to farm and business-specific services
- Facilitate secure communication and document access
- Comply with regulatory and contractual obligations

Lawful basis for processing

We rely on your consent and contractual necessity to process your data during sign-up. You may withdraw consent at any time by contacting us.

How do we store and secure your data?

Your data is stored securely in the UK or EEA and protected with encryption and access controls. Only authorised personnel can access it.

Who do we share your data with?

- IT service providers supporting the portal
 - Regulatory authorities if required by law
- We do not sell or rent your personal data.

How long do we retain your data?

We retain your data for as long as your account remains active and for a limited period afterward in line with legal requirements.

Your rights

- Access your data
- Request correction or deletion

- Object to processing
- Withdraw consent
- Lodge a complaint with the Information Commissioner's Office (ICO)

Contact

If you have questions or wish to exercise your rights, contact us at:

Email: dataprotection@cefetra.co.uk

Postal: Data Protection Officer, Cefetra Ltd, The Lightyear Building, Marchburn Drive, Paisley,
PA3 2SJ